

## Mangalmay Institute of Engineering & Technology

#### AN INSTITUTION OF MANGALMAY FOUNDATION TRUST

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### Circular

# Subject: Constituting a Grievance Redressal Committee and Appointment of Ombudsman regarding

As per regulations of AICTE, New Delhi, a Grievance Redressal Committee shall be constituted in each technical institution approved by the AICTE and appointment of Ombudsman for the purpose of redressal of grievances of the students, parents and others.

In accordance with the above, the institute has constituted a Grievance Redressal Committee and appointed Ombudsman as given below:

#### **Grievance Redressal Committee Members:**

Prof. Harish Bhatia

Professor

Dr. Pradeep Kumar

Associate Professor

Ms. Mala Yaday

**Assistant Professor** 

Ombudsman Members: To be decided by the University

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All aggrieved students, their parents and others may approach to the Grievance Redressal Committee of the institution in the first instance, and if they are not satisfied with the decision of the committee, they may send their appeals to the 'Ombudsman' directly. The Ombudsman shall exercise its powers to hear those grievances and ensure its disposal within one month of the receipt of the appeal.